

# **Retailers Fight Back Against Shrink**

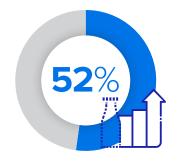
The fight against retail shrink is intensifying, putting pressure on retailers, associates and profits. To stay ahead, businesses are investing in technology that strengthens security, enhances visibility and helps maintain a frictionless shopping experience.

### The Growing Challenge

Retail decision-makers are facing more theft, fraud and inventory losses than ever



Agree minimizing fraud/shrinkage is a significant challenge



Report an increase in retail shrink over the past year



Struggle to balance security efforts with maintaining a frictionless shopping experience

### Shopper Concerns: Safety & Locked Items

Shoppers worry theft will lead to higher prices and a worse experience

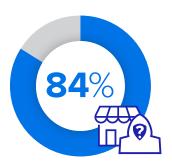
Worry about high theft and crime in stores where they shop

Fear retail crime will drive up prices

Find locked products frustrating, creating shopping friction

#### The Workforce Impact

Shrink is creating new challenges for store associates



Are concerned about their personal safety due to rising theft and crime



Say there's a lack of technology to detect crime before it escalates



Say in-store emergency alerting and response is a challenge

## Fortifying the Frontlines

Retailers are adopting technology to curb shrink and prevent theft and fraud losses By 2029, decision-makers plan to adopt:



Al-Driven Prescriptive **Analytics** 



Generative



Computer Vision



**RFID** Tags and Readers

# **Taking Control Starts with the Right Technology**

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The future of loss prevention is here—those who act now will stay ahead.

**LEARN MORE** 

**EXPLORE ZEBRA'S GLOBAL SHOPPER STUDY** 

Zebra Technologies, 17th Annual Global Shopper Study, 2024.



**Loss Prevention** 

The right technology enables retailers to detect loss, improving operations and the shopper experience.



# **Al-Powered Loss Prevention & Computer Vision**

Detects suspicious activity, theft and scanning anomalies in real-time to reduce shrink and fraud.



# Prescriptive Analytics & **Inventory Intelligence**

Delivers insights to prevent loss, track stock in real time and improve replenishment.



### Workforce Communication & **Security Alerts**

Provides real-time theft alerts and supports faster, more effective response.



## **Product Tracking & Access Control**

Uses RFID and scanning to secure high-value items and restricted areas.