

Workday HCM vs UKG Pro

The TrustRadius Research Team's analysis of where Workday HCM outperforms UKG Pro

Workday HCM is a TrustRadius award-winning product.













Workday HCM as a Complete Platform

Workday HCM reviewers report that, with its integrated Workforce Management modules, it's highly effective as a complete HCM platform.

Reviewers note HR management, time tracking, payroll, employee engagement, workforce planning, and talent management as particular strengths of Workday HCM, saying that it helps them maintain consistency and compliance across multiple departments.

UKG Pro as a Complete Platform

Although UKG Pro reviewers describe it as a fullfledged solution, many describe a frustrating **journey** to get there. Administrators report **having** to open multiple service requests with UKG to make necessary configuration changes, resulting in delays and extra costs. Other reviewers had trouble getting UKG Pro's modules to integrate effectively.

Workday HCM keeps organizations in sync:

"Workday has been incredibly impactful at integrating and aligning all critical back-office components in our organization from finance to HR to operations while providing the robust analytics and dashboard capabilities that our teams require. Workday's Human Capital Management module provides us with an unparalleled talent management program and segment analytics."

<u>Verified User</u> | Director, Corporate Development | Enterprise Computer Software Company

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Workday HCM reviewers on TrustRadius are 72% more likely to be from enterprise-level organizations than UKG Pro reviewers.



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On TrustRadius, reviewers rate Workday HCM higher than UKG Pro on four out of five key insight metrics:

Workday HCM Key Insights



Lived up to Sales and Marketing **Promises**



Delivers Good Value for the Price



Would Buy Again



Happy with the **Feature Set**



Implementation Went as Expected

UKG Pro Key Insights



Lived up to Sales and Marketing **Promises**



Delivers Good Value for the Price



Would Buy Again



Happy with the **Feature Set**



Implementation Went as Expected

Workday HCM also beats both UKG Pro and the TrustRadius HR Management category average for Support:





10

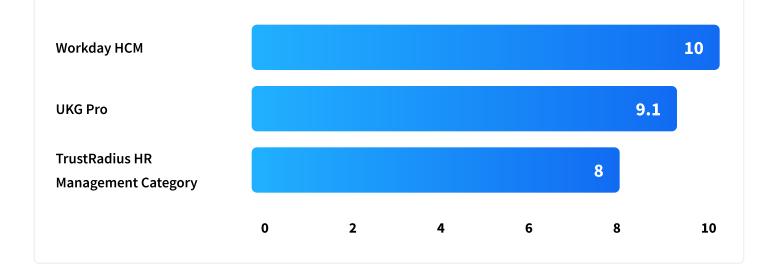
Workday HCM helps drive employee engagement:

"At our organisation, we use Workday for internal communication, employee information systems, appreciation, and recognition...Workday has made workforce management quite easy for us and we receive feedback from everyone that it keeps them engaged...As we operate from two locations, Workday has helped in keeping internal communication within the team alive!"

<u>Verified User</u> | HR Manager | Midsized Wellness and Fitness Company

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With a 10/10 rating for Likelihood to Renew, Workday HCM beats both UKG Pro and the TrustRadius HR Management category average:



See How Enterprises Grow With Workday HCM

This report was created using TrustRadius reviews and data by the TrustRadius Research Team on January 2024

