





Whether you're adopting a new technology, migrating systems, or overhauling existing processes, change is the engine that fuels growth and innovation. But with change comes the inevitable cost: the total cost of change (TCC).

TCC represents the financial investment required to implement or transition to a new security information and event management (SIEM) solution. This includes everything from upfront capital to indirect costs like training and data storage. The cost may seem daunting — it can be easy to focus on the sticker price (and sticker shock) of a new system — but the real value comes from saving and making money off your SIEM over time.

By factoring TCC into the total cost of ownership (TCO) and return on investment (ROI), organizations can make better (read: smarter) decisions that align with their business goals. In other words, understanding TCC is an opportunity to unlock even greater value.

Bottom line?

Whether you're migrating to a SIEM solution for the first time or swapping out technologies, understanding and optimizing TCC is the key to maximizing your ROI.

This e-book is your guide to managing and reducing TCC. You'll learn how to navigate the financial and operational aspects of your business transformation, so you can guarantee that every investment you make delivers maximum value.

Key Definitions

Total cost of change (TCC)

TCC focuses on the cost of moving from your old SIEM solution to a new one. This includes obvious expenses — like system setup and new licenses — as well as hidden costs, like training your team, potential downtime, and resource allocation during the transition.

Think of it like remodeling your home. You're not just paying for the materials: you're also covering labor, time, and unforeseen challenges that arise during the renovation. Similarly with SIEM replacement, understanding the full scope of change is critical to avoiding surprises.

Total cost of ownership (TCO)

TCO is the total cost of adopting or switching to a new SIEM solution. It takes stock of your investment over time, helping you evaluate whether the long-term benefits outweigh the initial costs.

Let's say you spend \$100,000 to implement a new SIEM, but you save \$70,000 every year for the next five years thanks to detecting threats faster and reducing manual workloads. That's \$350,000 in savings over five years — clearly justifying the initial cost. TCO helps you think strategically about whether the system pays for itself over a certain timeframe.

Ongoing operating costs

For most businesses, setting up a new SIEM is a one-time capital expense (CapEx), while subscription fees, maintenance, and upgrades fall under operational expenses (OpEx). This distinction helps you plan budgets more effectively and understand where your money is going.

Tips for understanding and managing the cost of change

Getting a handle on your TCC doesn't have to be overwhelming. Here are just a few ways to manage the cost of your SIEM migration more effectively.

1. Document your requirements

One of the main (and most important) steps for managing cost is documenting your requirements. In essence, this document should act as a blueprint for your security operations. Without it, you risk missteps, delays, and unnecessary overhead.

This brings everyone (including internal teams, vendors, and service providers) into alignment, so you can avoid costly surprises, all the while setting the foundation for a successful SIEM migration.

Better yet, by defining your requirements, you'll have a much easier time comparing vendors — allowing you to select the solution that meets your needs without overpaying for features you'll never use.

Let's take a look at what to include in your requirements below:

- Business goals: Define what you're trying to achieve with your SIEM. Are you looking to improve threat detection, simplify compliance, or reduce manual workloads? Outline how the SIEM will support your organization's goals, like enhancing security posture or improving incident response.
- **Use cases:** List the top use cases for your SIEM solution (e.g., insider threat detection, cloud security, or advanced threat hunting). Prioritize these use cases based on their importance to your operations and security strategy.
- Challenges: Document the pain points with your existing SIEM or security setup. For example, are you struggling with alert fatigue or limited scalability? Highlight gaps in your current solution that the new SIEM should address.

- Technical requirements:
- Specify the technical features and capabilities you need, like:
- Log ingestion.
- Real-time alerting.
- Integration with existing tools (e.g., firewalls, endpoint detection, threat intelligence feeds).
- Support for cloud, hybrid, or on-prem environments.
- Detail any scalability/extensibility requirements (like the ability to handle increased data volumes or new data sources over time).
- Compliance and regulatory: List all compliance frameworks your organization should adhere to (e.g., GDPR, HIPAA, PCI DSS, or ISO 27001). Identify specific reporting or audit requirements that your SIEM should support.
- Budget constraints: Define your budget for upfront costs (i.e., TCC) and ongoing expenses (i.e., TCO). Include details on any cost limitations, like caps on professional services or licensing fees.
- User and team needs: Identify the roles and responsibilities of the users who will interact with the SIEM — ranging from security analysts to SOC managers to IT administrators. Highlight any training or support requirements for these users.

• Data and log sources: Document all the sources your SIEM will need to ingest data from, including endpoints, servers, cloud applications, and network devices. Be specific about log formats, retention policies, and data volume to ensure the system can handle your needs.

• Metrics for success:

 Clearly define the key performance indicators (KPIs) you'll use to measure the success of the new SIEM, including:

- Reduced mean time to detect (MTTD).

- Faster mean time to respond (MTTR).

Improved analyst productivity.

Cost savings over time.



2. Identify what you're paying for

Next up, be sure to consider the following expenses when formulating a plan for your SIEM migration. This will help you estimate overhead and get ahead of any hidden or indirect costs that you might not have accounted for:

- **Training your team:** A new SIEM often comes with a learning curve. Your security team will likely need formal training or certification to become proficient with the system.
- **Professional services:** Some teams need assistance when implementing and configuring a new solution. This can help prevent costly mistakes, reduce downtime, and streamline the transition.
- **Data migration:** Moving historical data from your old SIEM to a new system can be time-intensive and expensive. Be strategic about what data you migrate to minimize these costs (more on this in the section below).
- **Team resources:** The time and labor required to implement a new solution often fall on internal teams. This can lead to hidden costs, like reduced focus on other high-priority projects.

- **Business risk:** Every transition carries some level of risk. For example, temporary disruptions or shifts in focus during a migration can lead to loss of productivity or increased vulnerability to threats.
- Overlapping licenses: If your migration is phased, you may need to maintain licenses for both your new and old SIEM solutions simultaneously, usually until the transition is complete. These costs can add up quickly.
- **Procurement and legal costs:** Don't forget the cost of negotiating contracts, reviewing legal agreements, and working with procurement teams. These expenses are often overlooked, but they can impact your total budget significantly.

Aligning TCC with your business goals

Ultimately, managing TCC is about balancing short-term costs with long-term benefits. A higher upfront cost might seem counterintuitive, but if it accelerates ROI and delivers value over time, it's probably the better choice.

To evaluate ROI effectively:

- Calculate your total cost of ownership (TCO) over three to five years.
- Assess the operational efficiencies and cost savings the new solution will provide.
- Consider intangible benefits like improved productivity, innovation, and customer satisfaction.

Don't let arbitrary budget constraints limit your potential. Instead, focus on aligning TCC with your organization's strategic objectives to drive meaningful results.

3. Be selective with the data you migrate

When transitioning to a new solution, you might be tempted to migrate everything over — especially if proprietary data is one of your most valuable assets. But not all data is created equal, and bringing over unnecessary or irrelevant data can significantly increase costs and even reduce the efficiency of your new system.

The key here is to focus on quality over quantity. By being thoughtful about what you migrate over, you'll save both time and money, plus you'll be better equipped to handle immediate threats.

If your organization operates in a highly regulated industry (e.g., healthcare, finance, or government), compliance requirements

Your top priority should be the data that actively supports your organization's ability to detect and respond to threats.

This includes:

- Logs related to high-priority assets (e.g., servers, endpoints, cloud resources).
- Threat intelligence feeds that your team actively uses.
- Data for detecting patterns, anomalies, and potential breaches.

should also guide your data selection. Focus on migrating data that is critical for meeting legal and regulatory obligations, including:

- Audit logs for governance frameworks like HIPAA or GDPR.
- Historical data retention mandated by industry standards.
- Records needed for compliance audits or reporting purposes.

This way you can make sure that your new SIEM supports your compliance strategy while avoiding the cost and effort of transferring irrelevant data.

4. Balance TCC with ROI

Remember, the goal isn't just to minimize cost: it's to maximize value. Ideally, the right SIEM solution can transform your security operations from reactive to proactive, allowing your team to focus on high-priority tasks instead of being bogged down by inefficiencies or manual processes. This shift doesn't just save money — it improves your ability to protect your organization against evolving threats.

Here's why focusing on value often trumps focusing on cost:

- Faster threat detection: A modern SIEM with advanced analytics and real-time alerting can reduce your mean time to detect from hours (or days) to minutes. This minimizes damage from potential breaches and reduces resources required to investigate incidents.
- Streamlined workflows: By automating repetitive tasks such as log analysis and alert correlation, a market-leading SIEM eliminates inefficiencies and frees up your team to focus on more strategic work, like threat hunting and risk mitigation.
- Reduced manual intervention: The best SIEMs provide actionable insights, not just raw data. This means your analysts spend less time sorting through noise and more time responding to real threats.

Even though a modern SIEM solution might cost more upfront, it can also save your team countless hours by automating tasks and providing actionable insights. An open-source SIEM on the other hand might seem like a low-cost alternative, but could require a ton of internal resources for maintenance and customization.

When evaluating your options, consider the challenges and benefits of different SIEM solutions:

Traditional SIEMs

- Challenges: Expensive upfront costs, hard to scale, and manual processes.
- Benefits: Familiarity and wide adoption across industries.

Modern SIEMs

- Challenges: Higher initial investment and potential learning curve for teams.
- Benefits: Automation, cloud scalability, faster insights, machine learning, and federated analytics.

Open-Source SIEMs

- Challenges: Heavy reliance on internal resources, hard to configure, potential security risks, and customization overhead.
- Benefits: Low or no licensing costs and high flexibility.

New Entrants

- Challenges: Limited track record and potential integration hurdles.
- Benefits: Innovative features and often competitive pricing.

5. Tap into your vendor's expertise

The SIEM vendor you choose can be a valuable partner in managing TCC. Vendors usually offer a range of packages and services that can help you balance cost — they may even provide bundled solutions that include essential features and services, eliminating the need for expensive add-ons.

Some vendors also provide tiered pricing models that allow you to scale your investment (and data) as your needs grow, rather than committing to the total package upfront. Others may provide discounts for multi-year contracts or bundled services like training and ongoing maintenance.

Finally, vendors might be willing to share best practices and resources to help you maximize the value of their solution. By tapping into their expertise, you can streamline implementation, optimize system performance, and reduce hidden costs.



Turn change into opportunity

At the end of the day, change isn't something to fear. With the right mindset (and approach) you can turn the cost of change into a powerful investment in your future.

Ready to reduce the cost of change while improving your security operations? Discover how a market-leading SIEM solution can help you achieve your goals.









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