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# Wipro SmartProcure

## Next-Gen Procurement Solution

### Overview

Extend your ServiceNow procurement capabilities with **Wipro SmartProcure**. This robust procurement solution plays a crucial role in the day-to-day procurement operations for any business, encompassing a comprehensive framework that spans from intake, orchestration and sourcing suppliers to processing payments.

Conventional procurement methods are often dependent on obsolete processes and tools and can result in higher costs and increased complexities in managing procurement activities.

As the procurement landscape is evolving rapidly, modern digital technologies are transforming end-to-end procurement by simplifying processes, improving supplier management and increasing compliance. These advancements help businesses reduce overall costs, improve efficiency and unlock greater value.

Amidst this rapid advancement, large enterprises are facing increasing pressure to optimize budget, secure compliance and stay competitive. Furthermore, this modernization comes with a range of challenges.

# Challenges

## Limited Flexibility

Low purchase order (PO) penetration leading to maverick spending, lack of spend visibility and difficulties in tracking and managing expenses.



## Inefficient Catalog Requisition

Inefficient catalog requisition causes delays in procurement and challenges in controlling and managing purchases.



## Data Silos & Fragmentation

Procurement data is distributed across multiple systems, resulting in a lack of unified view that hinders comprehensive analysis & decision-making.



## Lack of Insights

Difficulty in performing end-to-end spend analysis due to disparate data sources, inconsistent categorization and limited visibility into indirect and tail spend, leading to missed opportunities for cost savings and strategic sourcing.



The Procurement Software Market size is estimated at USD 9.82 billion in 2025, and is expected to reach USD 15.75 billion by 2030, at a CAGR of 9.92% during the forecast period (2025-2030).

**SOURCES: Mordor Intelligence, Fortune Business Insights**



## Our Solution

### Transforming Procurement for Maximum Value Creation

Wipro's partnership with ServiceNow enables intelligent automation across various aspects of procurement and supply chain management. Wipro SmartProcure enhances the out-of-the-box functionality within the ServiceNow S2P Operations module, acting as a value orchestrator that integrates domain, technology, and operational expertise to drive the future of enterprise. With ServiceNow, organizations can create a unified engagement layer across systems, simplifying indirect procurement. Compared to traditional businesses, **Wipro SmartProcure** can efficiently orchestrate activities across teams, create end-to-end processes, and leverage AI to optimize procurement operations.

**Wipro SmartProcure** integrates ServiceNow with cutting-edge domain and technology expertise to optimize supplier selection, quantify opportunities for recommending the most suitable suppliers, and automate actions to prevent or remediate issues, thereby capturing untapped business value. To transform customers' procurement journey, Wipro has introduced game-changing features that elevate procurement into a strategic powerhouse.

Our solution harnesses integrated digital technologies, including data analytics and AI, to generate actionable insights and ensure accuracy. It boosts efficiency, reduces costs, and delivers impactful results that extend beyond traditional procurement boundaries.

# Key Functionalities : Wipro SmartProcure

## Smart Assign

**Advanced intelligence** identifies and recommends the most suitable suppliers for every request, optimizing decision-making and efficiency. By leveraging sophisticated algorithms to analyze historical data, it assists procurement specialists in streamlining the vendor selection process, ensuring that the best-fit vendor is chosen based on a comprehensive set of criteria.

## Smart RFX

Smart RFX harnesses the **power of AI to streamline and automate vendor selection**, intelligently assigning the optimal combination of suppliers. By utilizing advanced AI-driven recommendations, procurement teams can gain a comprehensive view of supplier options, securing favorable deals and terms from suppliers, and ultimately driving significant cost savings for their organization.

## Request Split

A transformative feature that enables procurement specialists to **diversify orders strategically** among multiple suppliers to achieve optimal cost and performance. This functionality allows procurement specialists to split procurement requests and divide them to potentially be fulfilled by the most suitable suppliers, enabling procurement managers to execute optimized procurement strategies.

## Actionable Insights

Spend & sourcing analytics brings together procurement data to identify cost-savings opportunities, consolidate suppliers' data and negotiate better contracts. These **actionable insights** allow procurement teams to quickly identify spending patterns, reduce costs and enhance budget forecasting.



# Key Benefits

**Wipro SmartProcure's** enhanced functionalities, including Split Request, Smart Assign, and Smart RFX, collectively offer a robust toolkit for making strategic procurement decisions. These features ensure alignment with organizational goals and maximize the value derived from every procurement transaction.



## Strategic Procurement

AI and advanced analytics enable procurement teams to automate and enhance various aspects of the procurement process, ultimately enabling teams to make better and informed decisions.



## Streamlined Process

Procurement managers can significantly optimize procurement strategies by leveraging augmented functionalities & real-time insights on vendor information, pricing structure and spending details.



## Procurement Compliant

This solution ensures adherence to procurement standards while continuing to enhance operational efficiency.



## Smarter Spends, Stronger Partnerships

Through advanced analytics, procurement teams can enhance supplier relationships, minimize maverick spending, and significantly increase savings.



[Request a Demo](#)

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